

**C A No. Applied For**  
**Complaint No. 198/2025**

**In the matter of:**

Mohd Safi .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

**Appearance:**

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Harshit Bhasin, Mr. R.S. Bisht, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

**ORDER**

Date of Hearing: 05<sup>th</sup> May, 2026

Date of Order: 06<sup>th</sup> May, 2026

**Order Pronounced By:- Mr. S.R. Khan, Member (Technical)**

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007448536 at premises no. 787, first floor, gali no. 10, Rajiv Gandhi Nagar, New Mustafabad, Delhi-110094. It is also his case that the request of the complainant for grant of new electricity connection was rejected by OP on the grounds of same site meter exist vide meter no. 35518738 (no floor meter/DX), same site dues against CA no. 400055320 notice already sent and building structure G+5, whereas he denied all the deficiencies imposed upon him by OP.

Attested True Copy

Secretary  
CGRF (BYPL)

1 of 5

Complaint No. 198/2025

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises bearing no. 787, Kh. No. 381/1, FF, Gali no. 10, Rajiv Gandhi Nagar, New Mustafabad, Delhi-110094. It is further submitted that the complainant is attorney (GPA holder) of his wife Sakila, who is the owner of the property measuring 50 sq. yards bearing no. 787, Kh.No. 381/1, FF, Gali no. 10, Rajiv Gandhi Nagar, New Mutafabad, Delhi-110094. The complainant applied for new electricity connection vide request no. 8007448536 for domestic purposes and said application was rejected by OP on the grounds that enforcement dues are pending against the said property in respect of enforcement CA no. 400055320 and further there is already an existing electricity meter 35518738 for domestic purposes.

Reply further added that a case of theft has been booked against property no. 787, Gali no. 10, Rajeev Gandhi Nagar, New Mustafabad, Delhi-110094 during an inspection conducted on 02.08.2006 and there is pending theft bill of Rs. 13,68,391/- (Rs. 3,34,248/- without LPSC). Therefore, as per law, the complainant is liable to pay the pending dues before release of new electricity connection in his favour.

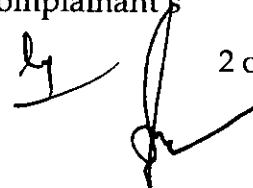
It is also their submission that already an existing domestic electricity connection available to be used for the premises of the complainant. Electricity connection in the name of Raeesuddin vide CA no. 101499732 without any floor exist at the same premises. OP further added that already there are electricity connections at each dwelling unit except the premise of the complainant and the connection of Raeesuddin is being used at the portion of the complainant.

3. The complainant in its rejoinder refuted the contents stated in the reply of the respondent. The complainant further submitted that the alleged demand of enforcement dues does not pertains to the complainant's

Attested True Copy

  
Secretary  
CGRF (BYPL)





2 of 5

Complaint No. 198/2025

premises and the complainant has no concern with the alleged electricity meter no. 35518738 and the said meter is in use at the fifth floor of the property and complainant is the owner of first floor and has sought new connection at the first floor of the premises. The complainant also submitted that the property in question is constructed in two parts and in which ground to fifth floor is constructed and thereupon one part of 50 sq. Yards of flat at first floor is in the name of the complainant. The electricity meters are installed in the entire building except the first floor of the complainant.

4. During the hearing, OP was directed to conduct joint site visit. The joint site visit submitted by the OP stated that the building structure is Hall+ 6 floors, Ground floor having hall used for NX activity. First floor to 5<sup>th</sup> floor 2 units DX left and right side one each, 6<sup>th</sup> floor is having single room flat. Total 10 meters exist at site, one meter having no. floor with meter no. 35518738 considered to be used at applied floor first floor left side.

5. Arguments of both the parties were heard.

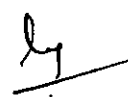
6. From the narration of facts and material placed before us we find that the present dispute pertains to the release of new electricity connection to the complainant on the grounds of pending enforcement dues. From perusal of the documents placed on record we find that the theft dues are pending since 2006. Thereafter, the OP has released multiple connections in the subject premises in the year 2022 on the basis of Architect Certificate. At the time of release of these connections OP has not demanded the pending enforcement dues.

During the course of hearing, OP submitted that they have issued letter to all the other connection bearers in the building for clearing the pending

Attested True Copy enforcement dues.

  
Secretary  
CGRF( BYPL)





3 of 5

11  
11

Complaint No. 198/2025

Z. Upon consideration of the pleadings, documents on record, and submissions made by both parties, the Forum observes that:

- The dispute pertains to the denial of a new electricity connection to the complainant on the ground of pending enforcement/theft dues allegedly linked to the premises.
- It is an admitted position that the alleged dues pertain to a theft case of the year 2006. However, it is also evident from the record that the OP has subsequently released multiple electricity connections in the same premises in the year 2022 without insisting upon clearance of the said dues.
- The conduct of the OP in granting connections to other occupants of the same building without recovery of the alleged dues, while denying the same benefit to the complainant, reflects inconsistency and arbitrariness.
- Further, the complainant has claimed ownership and possession of a distinct portion, i.e., the first floor of the property, and there is no cogent material on record to conclusively establish that the said enforcement dues are directly attributable to the complainant or his specific unit.
- The Forum is of the view that the complainant cannot be deprived of an essential service like electricity on the basis of dues which are neither clearly established against him nor uniformly enforced against other similarly situated occupants.

4 of 5

Attested True Copy

  
Secretary  
CGRF (BYPL)

Complaint No. 198/2025

ORDER

In view of the above findings, the complaint is allowed, and the OP is directed to release a new electricity connection to the complainant for the first floor portion of premises bearing no. 787, Gali No. 10, Rajiv Gandhi Nagar, New Mustafabad, Delhi, subject to fulfillment of usual commercial and technical formalities. The OP is at liberty to take appropriate steps for recovery of the pending enforcement/theft dues, if any, in accordance with law from the person(s) liable for the same. The OP shall not deny the electricity connection to the complainant on the basis of the said pending dues unless liability is legally established against him.

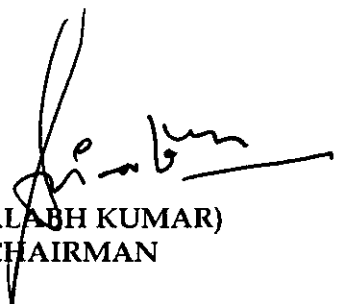
OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

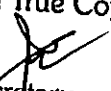
Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(SHALABH KUMAR)  
CHAIRMAN

5 of 5

Attested True Copy  
  
Secretary  
CGRF( BYPL)